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To Our Esteemed Patients,

The reported spread of COVID19 in the United States continues to be a concern for us all. As predicted, this remains a very fluid situation and Kidney Care Center of Georgia continues its work to ensure it has the best information and is prepared to take appropriate actions based on the guidance received from The Centers for Disease Control and Prevention (CDC), the Georgia Department of Public Health, and county health departments.

To decrease the potential for spreading the virus, we are temporarily suspending all no show and cancellation fees. We are also asking you to contact our office before your scheduled appointment if you have a fever, cough, shortness of breath, -OR- have traveled outside the United States within 2 weeks of the appointment. Our Providers will review your case and communicate the best venue to provide care whether in the office as scheduled, via telephone visit, or via video virtual visit. Kidney Care Center of Georgia is following CDC-recommended safety precautions in our offices, sanitizing waiting areas as well as patient-care areas. We are also using CDC-recommended personal protective equipment when called for.

We understand that reports and rumors about potential cases in the metro-Atlanta area prompt uneasiness, concerns, and questions. Unfortunately, there are a lot of rumors and misinformation circulating. At times like this, it is important to rely on our health partners for information and guidance on what steps to take to minimize the spread of illness. With that in mind, families are encouraged to refer to the CDC website for the latest information regarding this illness and to the Kidney Care Center of Georgia website for updated information regarding our response.

Kidney Care Center of Georgia's response continues to focus on minimizing the risk to patients, employees, and our community while keeping disruptions to patient care to a minimum. In addition, we are committed to keeping you informed about the steps we are taking to address COVID19 concerns.

Thank you for putting your trust in our Providers and staff. We are honored to serve you.

Sincerely Yours,

The Providers and staff of Kidney Care Center of Georgia

**Please note – you may contact us via MyChart, our patient portal which interfaces directly to our practice staff within our Electronic Health Record (Epic) and offers a quicker, more convenient way to get your questions addressed. Text appointment reminders also allow for text message responses for a faster, easier mode of communication.**

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